



Texas Commission on Environmental Quality
Protecting Texas by Reducing and Preventing Pollution

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS

Public Water System (PWS) name: **CITY OF TOYAH**
PWS ID (7-digit number required): **1950004**
Type violation: **MONITORING, ROUTINE MAJOR**
Time Period of violation:

The PWS named above has distributed the Public Notice (PN) for the type of violation and time period listed above by:

Mail or direct delivery, to bill-paying customers as required by 30 TAC §290.122(c)(2)(A); and

Made an adequate good-faith effort to reach non-bill-paying consumers by appropriate methods (check all below that apply):

- ☒ Posting the PN on the internet at www.toyah-tx.com
- ☐ Mailing the PN to postal patrons within the service area that do not receive a bill
- ☐ Advertising the PN in news media
- ☐ Publication of PN in local newspaper
- ☒ Posting the PN in public places
- ☐ Delivery of multiple copies to single bill addresses serving several persons
- ☐ Delivery to community organizations
- ☐ Email notification

The information contained in this public notification is correct and complies with required public notification content in accordance with 30 TAC §290.122.

Date of Delivery to Customers 12/15/2025

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: Name (print): Nacmi Muehler Title: Mayor Pro Tem
Phone: 432-259-3908
Signature: Nacmi Muehler Date Signed: 12/15/2025

Mail a copy of this completed form and a copy of the Public Notice that was delivered to your customer to:

TCEQ - Drinking Water Inventory & Protection Team
Attn: Public Notice (MC-155)
P. O. Box 13087
Austin, TX 78711-3087

Mandatory Language for Monitoring and Reporting Violation
TOTAL ORGANIC CARBON, ROUTINE MAJOR

The CITY OF TOYAH, TX1950004, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that use a series of treatment processes that includes coagulation, flocculation, sedimentation or clarification, and filtration as part of the overall treatment protocol must monitor Total Organic Carbon and report the results of that monitoring to the TCEQ on a monthly basis.

We failed to monitor and/or report the following constituents TAC major
This/These violation(s) occurred in the monitoring period(s) 3rd qtr. 2025
<monitoring period of violation>

Results of monitoring are an indicator of whether drinking water is protected from potential adverse health effects associated with disinfectants and disinfection by-products. We did not complete all monitoring and/or reporting for disinfectant by-product precursors, and therefore TCEQ cannot be sure of the Total Organic Carbon levels in your drinking water during that time.

We are taking the following actions to address this issue:

Attempting to hire a "C" operator and get
Water treatment plant back in operation
<corrective actions>

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Mayor Boag at
432-259-3908
<area code + phone number> <water system official's name>

Posted /Delivered on: 12/15/25
<Date Posted>

Instructions for preparing the required Public Notice:

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

You may add other information above if you wish. The added information must appear in one or more separate paragraphs and must be both pertinent and factual. For example, "The [PWS Name] has taken the following corrective actions to prevent a recurrence of the violations: [list the actions you have taken]".

The TCEQ recommends that the public water system provide a copy of the Public Notice(s) or Notice of Enforcement to local and state officials, such as Mayors, City Council Members, County Commissioners, Judges, and/or State Representatives, that are located in or that represent the affected area(s) served by the system.

Public Notice delivery timelines:

The initial public notice shall be issued as soon as possible, but in no case later than 366 days after the violation was identified. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.